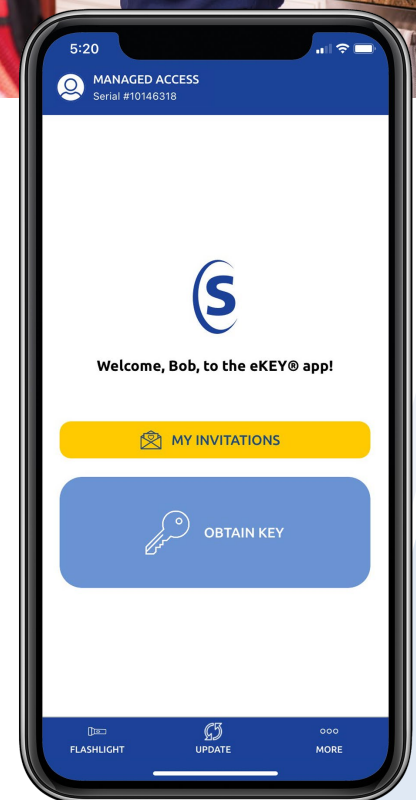


# Supra Managed Access Service

## Single Access

Real estate agents know it takes a whole team to make a sale. Supra now offers a simple way to provide controlled access to your listings for associates such as contractors, stagers, and inspectors.

Supra's single access key, part of the managed access service, provides convenient and secure access for individuals who require limited one-off or occasional entry to properties. Authorization is granted by the listing agent via the eKEY® app for one-time lockbox access during a designated time window. Agents can prepare multiple properties with ease, for example, sending stagers to one location and a plumber to the next. Supra's single access key is designed for use only by infrequent users who need one-time access to a listing on a pay-per-use basis.



### Simple, streamlined access for work teams

- Secure, limited access for users such as contractors, stagers, inspectors, painters, photographers, and virtual tour companies
- Non-transferrable access credential delivered to user's smartphone
- One-button Supra eKEY app provides easy access to obtain keys from Supra iBox BT LE and BT lockboxes

### Homeowner peace of mind

- System records and tracks who accessed the property, what time property was accessed, and for how long
- Access limited to only when needed, within window of 2 hours to 72 hours
- Homeowners can receive notifications of access if enabled by listing agent



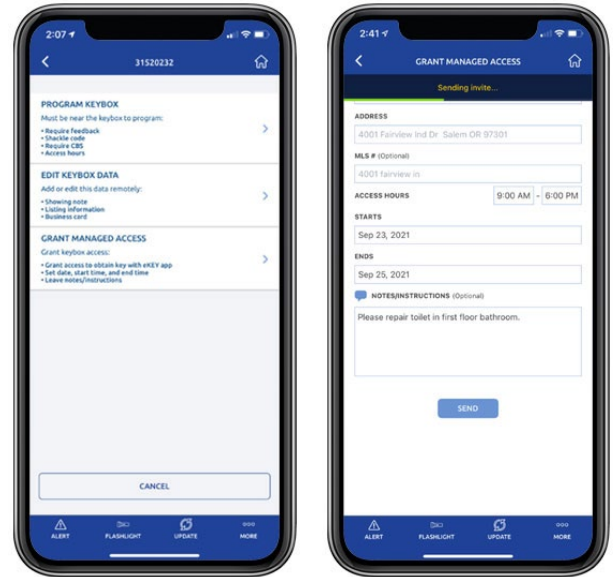
[supraekey.com](https://supraekey.com)

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## Easy control for listing agents

- Easy for agents using the eKEY app to set up limited access for users, enabling easy coordination to prepare properties for sale
- Non-transferrable access credential sent directly to requestor's smartphone – no need for "call-before-showing" (CBS) code
- Customized access window eliminates need to coordinate meeting times at a property. Access can be scheduled up to 30 days in advance
- Works with latest eKEY app and iBox BT LE and BT lockboxes
- Easy to view and modify managed access through the eKEY app, including recent invites granted, pending and cancelled
- Ability to see access-granted history and generate an access report based on users or lockboxes



## Getting started / what you need to know

### Listing agent:

- Download or update to the latest eKEY app and accept the end-user license agreement (EULA)
- Use the eKEY app's "My Keyboxes" feature to select a specific lockbox for access
  - Select "Grant Managed Access" in the app, then enter the user's cell number
  - Assign access hours, add special instructions, and property notes
  - Schedule access up to 30 days in advance

### Single-access user:

- Connect with the listing agent to obtain single access to lockbox assigned to property
- Open text message from Supra with invitation to set up access
- Download the eKEY app and register with your information (new users), then complete the authorization
- Open the eKEY app to view access date, time window, and any relevant property notes
- Click "Obtain Key" in the eKEY app, enter your 4-digit PIN and open the lockbox

The Supra system has 1 million real estate keyholders, enabling 45 million showings in 2020.

Supra's managed access service is expanding to cover multiple groups that support the real estate listing and selling process, including office teams, inspectors, appraisers, contractors, and non-member agents. Organizations interested in the Supra managed access service should contact their Supra rep for details.



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\*Managed access service must be enabled for your organization through agreement with Supra.